

# **Shropshire PC Fix**

## **Terms and Conditions**

These Terms and Conditions apply to all transactions on this website and with Shropshire PC Fix. Please read them carefully. They do not affect your statutory rights.

### **Prices & Payment**

- (1). All prices and charges are in UK pounds. They include any VAT payable, but exclude delivery charges.
- (2). Delivery charges will be made if necessary and when agreed upon by both Shropshire PC Fix and you and will be explicitly shown on all invoices.
- (3). Prices, offers and products are subject to availability and may change before (but not after) I accept to carry out work or order your goods.
- (4). Payment is taken after the completion of any work carried out by Shropshire PC Fix or when goods have been delivered. Payment should be made by cheque or cash. Make cheques payable to "Mark Roddis".

### **Returns Policy**

- (1). I cannot cancel an order once they have been made.
- (2). You may return any faulty goods for a full refund or for replacement, but the goods must;
  - (a). be in "as new" condition.
  - (b). goods must be complete with any accessories and free gifts offered with it (and, if possible, the original box and packaging).

### **Privacy Policy**

#### **Who am I**

In this Privacy Policy references to "me" and "I" are to Shropshire PC Fix, registered office Ilex, Brookside, Pontesbury, Shropshire, SY5 0QF.

#### **What information I collect and how**

The information I collect via this website may include:

(1) Any personal details you type in and submit, such as name, address, email address, etc.

### **What we do with your information**

Any personal information we collect from you will be used in accordance with the Data Protection Act 1998 and other applicable laws. The details we collect will be used:-

(1) to process your order, to maintain guarantee records and to provide after-sales service (we may pass your details to another organisation to supply/deliver products or services you have purchased and/or to provide after-sales service);

(2) to carry out security checks (this may involve passing your details to Experian Limited, or another credit reference agency, who will check details we give them against public and private databases and may keep a record of that check to use in future security checks - this helps to protect you and us from fraudulent transactions); and

(3) to comply with legal requirements (e.g. if you buy a TV or similar, we are obliged to pass your details to the TV licensing authority).

### **Your rights**

(1) You can ask us to update your personal information by emailing precise details of your request to [markroddis@shropshirepcfix.co.uk](mailto:markroddis@shropshirepcfix.co.uk). Please ensure you type "update" in the subject line of your email.

(2) You can ask us not to send you future marketing communications. To do this, simply email [markroddis@shropshierpcfix.co.uk](mailto:markroddis@shropshierpcfix.co.uk). Type "No Marketing" in the subject line and then the following in the main text:-

- your full name
- your postal address, including postcode
- your email address

We will then suppress your data from all direct marketing, although we will still keep it for processing your order and fulfilling customer service and after sale obligations. Alternatively, you can post your request to the address in (3) below.

(3) You also have the right to request a copy of any personal information we hold about you. To do this, simply write to us at the following address, enclosing a cheque for £10 payable to Mark Roddis to cover our administration costs:-

**Customer Services (Data Subject Request)**

Shropshire PC Fix

Ilex

Brookside

Pontesbury

Shropshire

SY5 0QF.

### **Other Websites**

This privacy policy only covers this website. Any other websites which may be linked to by our website are subject to their own policy, which may differ from ours.

## **General**

These terms and conditions and all transactions relating to this website and Shropshire PC Fix are governed by English law and are subject to the non-exclusive jurisdiction of the English courts. I do not accept amendments to these terms and conditions.

Your data protection rights are set out in the Privacy Policy.

Most operations can be carried out at the customers' premises, but due to the nature of certain problems, some repairs and data recovery procedures must be carried out off site at Shropshire PC Fix.

Any other websites to which you link from this site are governed by their own terms and conditions. I accept no responsibility or liability for the content or operation of websites which are not under our control. I am required by law to tell you that sales can be concluded in English only and that no public filing requirements apply.

Shropshire PC Fix registered address is, Ilex, Brookside, Pontesbury, Shropshire, SY5 0QF.